



Worldwide Technical Support

Americas

Thousand Oaks, California

(805) 376-9200 Technical Support

(805) 376-9100 Fax

www.xircom.com Technical Support Online

Asia Pacific

Singapore

+65 732 2245 Technical Support

+65 732 5002 Fax

www.xircom.com Technical Support Online

Australia/New Zealand

+61(0)2 8923 7090 Technical Support

+61(0)2 8923 7099 Fax

www.xircom.com Technical Support Online

Europe, Middle East, Africa

Kontich, Belgium

+32/(0)70 233 307

+32/(0)70 233 852 English Language Technical Support

+32/(0)70 233 851 Dutch Language Technical Support

+32/(0)70 233 850 French Language Technical Support

+32/(0)70 233 376 German Language Technical Support

+32/(0)70 233 467 Italian Language Technical Support

+32/(0)70 233 467 Spanish Language Technical Support

+32/(0)70 233 468 Swedish Language Technical Support

+32/(0)70 233 306 Fax

www.xircom.com Technical Support Online

Japan

Tokyo

+81(0)3 3407 1900 Technical Support

+81(0)3 3407 0180 Fax

www.xircom.com Technical Support Online

SpringPort™

Modem 56 GlobalACCESS

Quick Reference Guide



Shown with optional battery accessory

© 2000 Xircom, Inc. All Rights Reserved. Xircom is a registered trademark and SpringPort is a trademark of Xircom, Inc. Handspring, Visor, and Springboard are trademarks of Handspring, Inc. HotSync is a registered trademark of Palm Computing, Inc. All other trademarks and tradenames are the property of their respective owners.

812-1694-001A

Contact Xircom on the World Wide Web at

www.xircom.com

Xircom

Install batteries and modem module, connect phone cable

Note: Do not plug the SpringPort Modem 56 GlobalACCESS module into your Visor expansion slot until you have installed the batteries.

1. Insert the Xircom battery pack (with 3 AAA batteries) or other supported battery into the SpringPort Modem 56 GlobalACCESS module.

2. Remove the expansion slot protector from the back of the Visor and slide the SpringPort module and battery assembly into the slot.

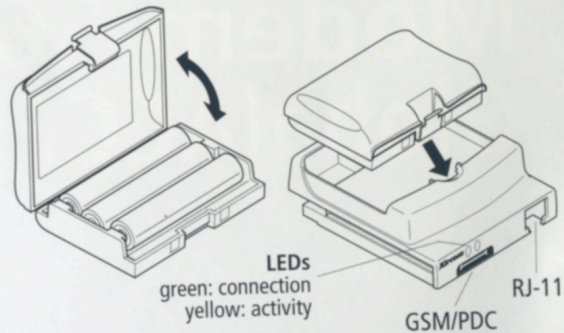
3. When the SpringPort modem is plugged into the Visor for the first time, a welcome message will appear. Read the instructions and click OK. For additional information, tap the SpringPort icon and select "Tips."

4. Connect the RJ-11 phone cable to modem and wall jacks.

Note: While using the modem, if you hear three beeps, this indicates that you are connected to a digital line. Disconnect the cable, and try a different line.

Select the country from which you are calling

5. On the Modem Preferences screen, select the Country from which you will place the call. No other changes are required to the Modem Preferences default settings displayed. Continue with the next page in this Guide.



View software installed with the SpringPort Modem 56 GlobalACCESS

6. Tap the Applications icon and select "Unfiled" from the category pick list in the upper-right corner of the screen. Note the icons for programs supplied with the SpringPort modem: a SpringPort icon containing modem tips and utilities from Xircom, and icons for other programs designed for use with the modem.

Note: You may have to perform additional setup procedures for application software supplied with the modem or obtained separately, including using your host computer to access websites supporting the application. See the information provided by the application vendor.

Connect to your Internet Service Provider (ISP)

1. Tap the Applications icon, then the Prefs icon.

2. Tap the category pick list in the upper-right corner of the Preferences screen, then tap Network.

3. Type in your Service or select from the list. Type in your user name, password, and access telephone number. Tap Connect.

4. Once the connection is established, use application software of your choice (such as that supplied with the modem) to access the web, download information, send and receive email, etc.

Note: For information on how to remotely access a LAN or dial-in (RAS) server with your SpringPort modem, and for additional modem-related instructions, see the Visor Online User Guide (UserGuide.pdf).

Connect to the Internet

Note: Make sure that you have setup a network service connection before proceeding with the following steps. Refer to the previous instructions "Connect to your Internet Service Provider (ISP)" for details.

1. Launch the Mobile Link from the Application Launcher and configure the AvantGo server as follows:

Server: AvantGo.com

Server Addr: sync.avantgo.com

Port: 80 (default)

Note: If you are not already registered with AvantGo, leave the User Name and Password blank. AvantGo will assign Anonymous User Name and Password upon Modem Sync.

2. From the Application Launcher, launch AvantGo and do a Modem Sync as follows: Click the **Menu** icon, select the Channels menu, select "**Modem Sync**" from the menu. A Service Connection will be launched using the Mobile Link.

Note: After the Modem Sync (using Anonymous User Name and Password), you will be able to browse a list of default "basic" channels. Also, by selecting "**Open Page**", from the Channels menu, you can browse other web sites. To receive additional web site channels, go to **avantgo.com** and sign up.

Synchronize your Visor with your computer using the modem

If you have not already done so, set up your Handspring Visor and caddy for synchronization with your desktop or notebook computer.

Prepare your computer to receive a call from the Visor

1. Click the HotSync Manager icon in the Taskbar and select Setup. (On a Macintosh computer, click the Palm Desktop icon and select HotSync Manager.)
2. Click the Modem tab on the Setup screen and verify the modem information (if your modem isn't listed, choose "Hayes Basic"). Click OK.
3. Click the HotSync Manager and select Modem (checking "Modem" on the HotSync menu puts the modem attached to your computer into "autoanswer" mode. It will answer calls to the phone line to which it is connected.) Be sure no other communications software is running.

Prepare your Visor to call your computer

1. Tap the HotSync icon, tap the Menu icon, select Modem Sync Prefs on the Options menu, select "Direct to modem," tap OK.
2. On the HotSync screen, under "Modem Sync," tap "Enter phone #."
3. On the Phone Setup screen, type the phone number required to call the modem connected to your desktop or notebook computer. Check additional items as required, then tap OK.
4. On the HotSync screen, tap Modem Sync. The modem will call and connect to your host computer and synchronization will occur.

Limited Lifetime Warranty

As the original purchaser, you receive these warranties from Xircom:

Hardware: Your SpringPort Modem 56 GlobalACCESS (collectively, "Products"), will be free from defects in material and workmanship and will perform in substantial compliance with your user documentation accompanying the Products for as long as you own and properly assemble, care for and use the Products.

Software: Software accompanying these Products (including driver, utility software, etc.) and the magnetic media containing the software are warranted to perform in substantial compliance with the specifications contained in your user documentation for two years from your purchase date. Our warranty does not cover or provide you with rights to upgrades or updates.

You are responsible for your choice of applications programs or related reference materials. Given the wide range of third party hardware and applications software products you might use our software with, you understand that Xircom does not warrant the compatibility or the uninterrupted or error free operation of our software. Upon our confirmation of a covered defect or failure, at our option we will repair or replace the affected item or will refund your purchase price if repair or replacement is not possible or practical. At our option, replacement products or repaired items may be a new, refurbished, or functionally equivalent item. Our warranty on items serviced under warranty will be lifetime for hardware and, for software, 90 days from return to you of software/magnetic media or the remainder of the original warranty, whichever is longer. Repair, replacement, or refund are the exclusive remedies available to you from Xircom for products and software.

Your Obligations

Your warranty rights will be honored provided you (1) Read and follow your user documentation for assembly, installation, setup, software setup, and operating guidelines. (2) Use the Products and software only in suitable physical or operating environments as described in your user documentation and for purposes for which the Products and software are intended.

Warranty Service

If you think there is a problem or defect with your purchased item, your point of contact will be:

In the U.S.A.: Xircom's Technical Support department at (805) 376-9200. Outside the U.S.A.: Contact your local Xircom supplier or Xircom regional office. Your Xircom contact will discuss your problem to confirm the defect. If warranty or return service is needed, you'll receive a Return Material Authorization (RMA) number. Replacement Product will be shipped when the original Product has been received by Xircom Ship your return Product prepaid, with the RMA number clearly visible on the outside of the shipping package, to:

From the U.S.A.: Xircom Service Department, 2101 Corporate Center Drive, Thousand Oaks, CA 91320-1422. From outside the U.S.A.: Contact your local Xircom supplier or regional center for shipping instructions. Returned Products may need to include, if requested by Xircom, all other components from your original package, including the Product and any cables,

connectors, software diskettes, and user documentation. Be sure to enclose a copy of your purchase receipt or other proof of purchase confirming that you are the original purchaser.

Limitations

Our warranty is subject to the following limitations:

- (1) We do not cover or accept liability for any injury, damage, breakage or failure caused by misuse, abuse, acts of Nature, accidents (e.g., dropping the Products or software diskettes), failure to follow instructions and procedures contained in the user documentation, electrical mishaps, causes beyond our control, or claims by other than the original purchaser.
- (2) We will not honor, and will consider our warranty voided, if there has been any (a) tampering with the Product's external label or serial number, (b) attempt to open the Product's case, (c) modification or alteration of any component, housing, connector, or other physical attribute of the Product, or (d) attempted or actual repair by anyone other than an authorized Xircom technician.

Disclaimer

THIS LIMITED WARRANTY IS THE ONLY WARRANTY WE MAKE FOR THE PRODUCT AND SOFTWARE. TO THE EXTENT ALLOWED BY LAW, NO OTHER WARRANTY APPLIES, WHETHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING ANY WARRANTY OF MERCHANTABILITY, OF FITNESS FOR A PARTICULAR PURPOSE, OR OF NON-INFRINGEMENT. XIRCOM WILL NOT BE LIABLE OR RESPONSIBLE FOR ANY INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES (e.g., LOST PROFITS, LOSS OF OR DAMAGE TO ANY COMPUTER EQUIPMENT OR RELATED DATA).

Additional Rights

Some states or countries do not allow exclusion or limitation of incidental or consequential damages, or limitations on the length of an implied warranty, so the above limitations or exclusions may not apply to you. Our warranty gives you specific legal rights, and you may also have other rights which vary from state to state or country to country.

International Notice

Due to differing national regulations and approval requirements, certain Xircom products are designed for use only in specific countries, and may not function properly in a country other than the country of designated use. As a user of these products, you are responsible for ensuring that the products are used only in the countries for which they were intended. For information on specific products, contact Xircom Technical Support.

Unauthorized Applications

Xircom's products are not designed or authorized for use as a component in any life support, life safety, or other comparable application. Our products should not be used in any application where the failure or faulty performance of the product might create a risk of personal injury or death. Buyer assumes all risk of loss, damage or injury alleged to arise from the failure or faulty performance of a Xircom product in any unauthorized application. Buyer agrees to indemnify and hold

harmless Xircom, and its officers, directors, employees, agents, representatives, and sales partners, from and against any and all claims, costs, damages, losses and expenses (including reasonable attorney fees) which arise from or are alleged to have been caused by any claim for personal injury or death connected with Buyer's use of a Xircom product in any unauthorized application, including claims which allege that Xircom has been negligent in connection with the design or manufacture of the product.

Software License Agreement

Xircom grants you a non-exclusive license to use the copies of software programs supplied with this product on the following terms:

You may: (1) Use the software program on any computer or network but only in conjunction with any Xircom hardware product; (2) Permit any other individuals to use the software program either directly or on a computer network, but only if there is no more than one user for each Xircom hardware product in use in conjunction with such use; (3) Make only those number of backup and archival copies of the software program in machine readable form as are essential to backup use of the software program, provided that you reproduce all proprietary notices on each copy.

You may not: (1) Modify, translate, reverse engineer, decompile, disassemble, create derivative works based on, or copy (except for archival purposes) the program or the accompanying documentation; (2) Rent, transfer, sublicense or grant any rights in the program or accompanying documentation (including any time-sharing arrangement) in any form to any other person without the prior written consent of Xircom; (3) Remove any proprietary notices, labels, or marks on the program and accompanying documentation.

Failure to comply with any of the above restrictions will terminate this license. This is not a sale. Title and copyrights to the program and accompanying documentation and any copies remain with Xircom, except that title to software programs shipped by Xircom through an agreement with another manufacturer is owned and retained by the original manufacturer, and no title to the intellectual property contained in such programs is transferred hereunder. The human readable code of the software program (source code), including the source code of programs shipped by Xircom through an agreement with another manufacturer, is not sublicensed hereunder.

U.S. Government Restricted Rights

The SOFTWARE and documentation are provided with RESTRICTED RIGHTS. Use, duplication, or disclosure by the Government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.227-7013, or subparagraphs (c)(1) and (c)(2) of the Commercial Computer Software-Restricted Rights at 48 CFR52.227-19, as applicable. Contractor/manufacturer is Xircom, Inc., 2300 Corporate Center Drive, Thousand Oaks, CA 91320-1420. This Agreement is governed by the laws of the State of California.